351 Harvey Ave, Suite B • Greensburg, PA • 15601
Toll Free: (800) 979-7300 • Local: (724) 834-7300
Fax: (724) 830-2871 • Email: overly@overly.com

OVERLY
DOOR COMPANY

OVERLY VAULT DOOR LOCK-OUT PROCEDURE

Overly Door Company's vault door product line is designed to be absolutely secure and provide many years of trouble-free service. However, things do wear out and break, and unauthorized customer originated repairs to a malfunctioning vault door can damage the door beyond repair and/or void the warranty by Overly or the manufacturer of the combination lock.

DO NOT ATTEMPT TO REPAIR AN OVERLY VAULT DOOR WITHOUT PRIOR APPROVAL FROM OVERLY DOOR COMPANY.

Please read the instructions below and keep them for future reference; follow them if you encounter a problem.

Lock For Class 5 Vault Doors with Mas-Hamilton X-07 or X-08, or a Kaba Mas X-09 or X-10 Electromechanical Key Change Combination Lock.

If you are encountering lock problems with an Overly vault door equipped with a Mas-Hamilton X-07 or X-08, or Kaba Mas X-09 or X-10, please contact the technical service department at Kaba Mas. They have a 24-hour service call-back system available to customers at 1-888-950-4715. During normal working hours, their support technicians are able to diagnose the problem and suggest arrangements for a qualified locksmith, if required. Non-compliance with this procedure may void the product warranty. The Kaba Mas web address is: http://www.kabamas.com.

For Class 5 Vault Doors with an S & G 8550, 8560, or 2937 Three-Wheel Tumbler, Key Change Combination Lock.

If you are encountering lock problems with an Overly vault door equipped with a Sargent & Greenleaf 8550, 8560, or 2937 lock, please contact the customer service department at Overly Door Company. Your call will be transferred to our service representative or a qualified engineer who is capable of diagnosing the problem and/or making suggestions for a qualified locksmith, if needed. Overly's number is 1-800-979-7300. Our switchboard is open from 8:00 AM until 5:00 PM eastern time. After 5:00 PM, we have an automated voice mail attendant. Non-compliance with this procedure may void the product warranty.

We are delighted that you have purchased an Overly Door Company vault door and want you to know that we are dedicated to excellent customer service. Please follow the instructions above and we will honor all appropriate warranties. However, failure to follow the instructions above may void all Overly warranties and will result in Overly not being responsible for the repair or replacement of the door.

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Limited Lock Warranty

Overly Door Company warrants the products supplied will be free from defects in material and workmanship for a period of one year from the date of installation or fifteen months from the original date of shipment, whichever comes first.

Please note: Warranty coverage for product includes all materials provided except for the combination lock. Warranties on locks are supported by the individual lock manufacturers.

In all cases, Locksmiths fees when incurred due to a lock failure are not covered by Overly Door Company.

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